Procedure to Download Health e-Card

See steps below for downloading your Guardian Life Health e-card via https://www.myggonline.app/

1. Click on the link above, this should bring you to the screen below (To download App for iOS & Android See Fig.1)
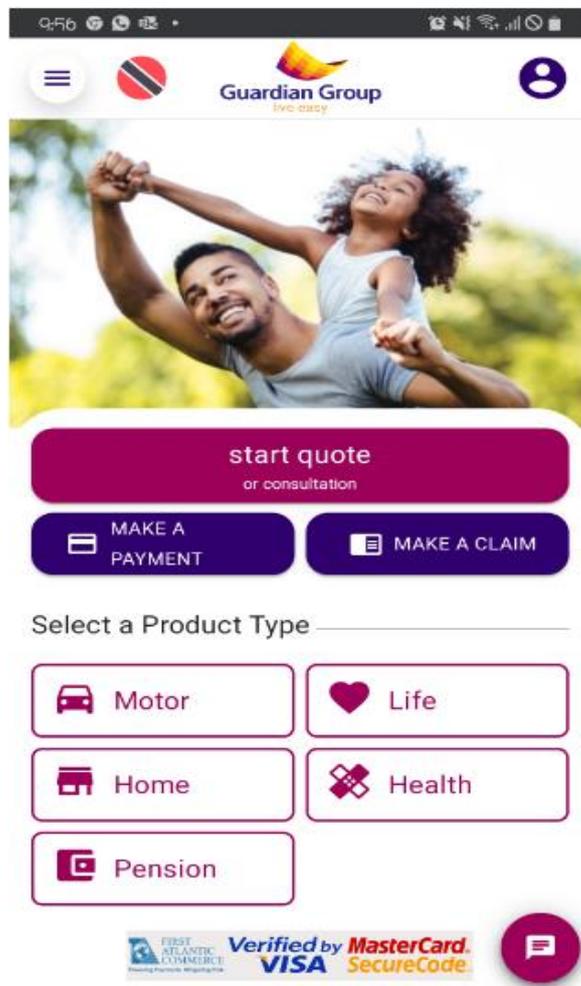
2. Click on 👤 icon on top right hand corner to Log In or create a new account.

    - For clients who have already signed up to receive their health claim reimbursement via ACH, the same email address must be used when creating your new account. If you have not signed up for ACH, please contact you Agent or Customer Service Representative to have this completed.

3. Verification code would be sent to your email address, use this six (6) digit code to verify your identity.

4. After verification, the undermentioned screen would appear. Under "Health" click on the "Health Card" icon
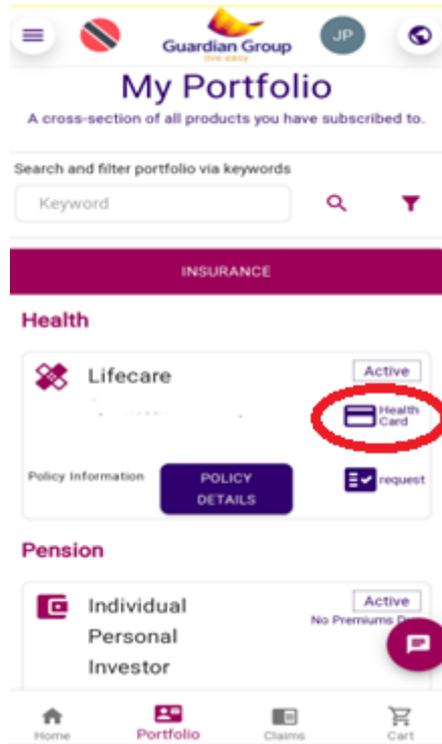
5. An image of the card would appear and click "Download Card" to generate your Health e-card. The downloaded Health e-card can be saved as an image on your mobile device or emailed for your records.
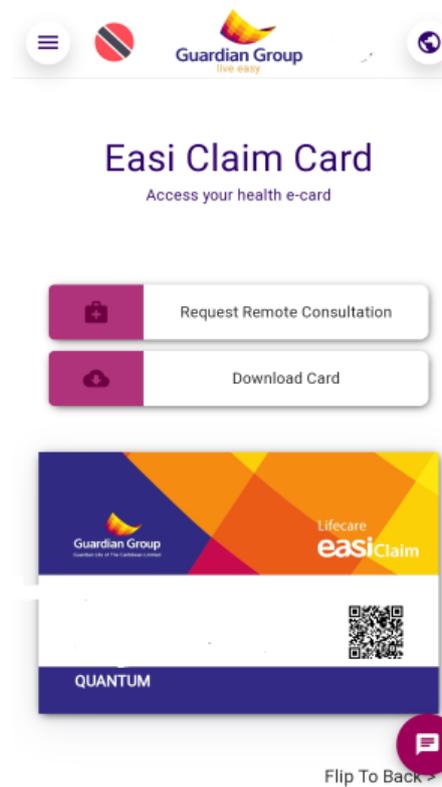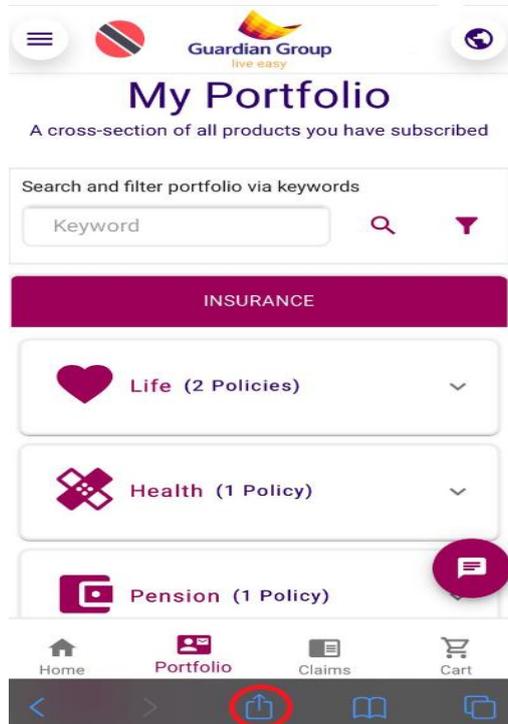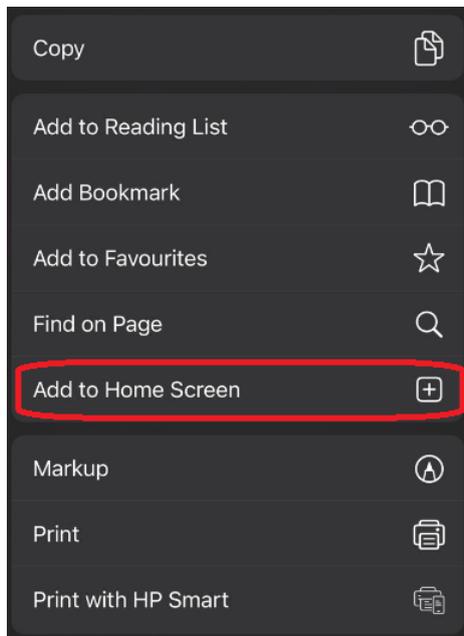
Figure 1

iOS

1. When the page is loaded, click on the icon circled below.

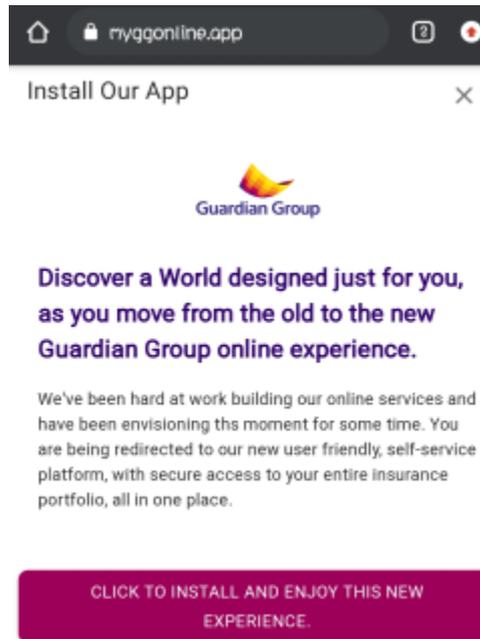
2. Click on the "Add to Home Screen" circled below.

1. When the page is loaded, click the coloured tab.

2. After completing Step 1, the page below would appear. Click "Install"